



LibCover

LibCover, is our unrivalled, worry-free service and support solution. This commitment demonstrates our confidence in the quality of our products, and our long-standing tradition of providing customers the best possible service and support.

If you have any questions please call Liberator on 01733 370470

Gold	Platinum
<ul style="list-style-type: none"> • One way shipping cost (return only). • Device repair or replacement at no charge occurring from normal and intended use including accidental damage, this does not include loss or theft. • Telephone support to our Customer/ Technical support team. • Free access to Liberator website resources. <p>For further terms and conditions please refer to our website.</p>	<ul style="list-style-type: none"> • Free shipping (collection + return). • Device repair or replacement at no charge occurring from normal and intended use including accidental damage, this does not include loss or theft. • Free loan device whilst your device is being repaired. • Telephone support to our Customer/ Technical support team. • Replacement battery and chargers included. • Free access to Liberator website resources.

Every Liberator device purchased includes 1 year Platinum LibCover excluding the NOVA chat which comes with 1 year Gold LibCover as standard. You can continue to receive the best long-term service and support with the extended LibCover options:

Device		1 Year	2 Year	3 Year	4 Year
Springboard Lite	Gold	£347.00	£582.00	£758.00	£875.00
	Platinum	£441.00	£758.00	£993.00	£1,169.00
Vantage Lite	Gold	£475.00	£845.00	£1,095.00	£1,395.00
	Platinum	£645.00	£1,095.00	£1,445.00	£1,795.00
ECO-2	Gold	£495.00	£895.00	£1,195.00	£1,495.00
	Platinum	£695.00	£1,195.00	£1,595.00	£1,995.00
NOVA chat 7	Gold	£347.00	N/A	N/A	N/A
	Platinum	N/A	N/A	N/A	N/A
ChatPC 4/ Silk	Gold	£347.00	N/A	N/A	N/A
	Platinum	£441.00	N/A	N/A	N/A
Alt-Chat	Gold	£347.00	£582.00	£758.00	£875.00
	Platinum	£441.00	£758.00	£993.00	£1,169.00

The above prices are inclusive of VAT @ 20%



LibCover

LibCover does not include the following:

- Loss or theft.
- Removable items and accessories such as battery door covers, keyguards, mounting, carry cases, memory cards.

Devices can only be serviced by Liberator service technicians. Where a device has been tampered with, opened or serviced by a third party, this will invalidate your LibCover.

When your LibCover expires, Liberator will renew it up to 30 days after expiry date for no extra charge. After the 30 days you will be required to pay a charge of £69.25, this will include collection of the device for evaluation before warranty can be offered.

When your device is collected for repair please ensure you keep any accessories such as battery charger and keyguards as to return these once the device is collected will incur a charge of £10 for carriage.

LibCover order form

(Please fax, email or post this order, details below)

Device Serial Number	Client Name	Type of cover (Platinum or Gold)	Years required	Total (£)
Purchase order no (if applicable):				
Delivery address:			Invoice address:	
Postcode:			Postcode:	
Telephone:			Telephone:	
Fax:			Fax:	
Email:			Email:	
Contact:			Contact:	

***Please note: UK Revenue & Customs do not allow VAT exemption on warranty.**

Liberator reserves the right to cancel LibCover if deemed necessary.

For further terms and conditions please refer to our website.

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