

Quality Policy.

Liberator supplies a range of Augmentative and Alternative Communication (AAC) solutions to support our Mission of enabling individuals with speech and language disabilities to become successful communicators. In order to do this Liberator will;

- Operate a system that regularly evaluates its procedures and customer needs for continual improvement
- Have a set of measurable objectives with plans in place to ensure that they are reviewed year on year.
- Ensure that all legal, regulatory and other applicable requirements are met.
- Will ensure that the system is fully understood and implemented correctly throughout the company and that adequate resources are available.

Although the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

Our internal procedures are reviewed regularly, which are made available to all employees.

The objectives of this company are to ensure that the best possible services are supplied to the company's valued clients, and that the company is able to meet customer needs and requirements as effectively and efficiently as possible.

It is our intention that this policy along with all other policies will be reviewed on an annual basis at the management review meeting.

This policy will be distributed to all our employees and interested parties and a copy is available upon request

Signed



Date of Issue

06/02/2019

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