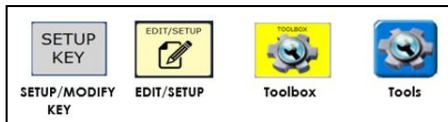



ACCENT®: Updating the NuVoice™ Software



 Click [HERE](#) to download NuVoice PASS

Technical Support:

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Regional AAC Consultants:

If you wish to speak to your Regional AAC Consultant, please call +44 (0)1733 370 470 (Option 3)

Available NuVoice software updates are posted on the Liberator website as downloadable files. You can perform the updates by either using a computer and USB flash drive or by using a wireless internet connection.

If you are using Microsoft® Internet Explorer® as your browser, please read the instructions below before installing the update.

In some instances of Internet Explorer, the file may have downloaded with a .zip file extension at the end of the file

name (e.g. NuVoice.update.zip). You must remove the .zip file extension before running the update. The actual name of the update file is case sensitive, so the NuVoice.update file name should not be changed – only “.zip” removed. If you cannot see the file extension, go to Control Panel, search on “Folder”, select Folder Options, select the View tab, and uncheck the option “Hide extensions for known file types”.

USB Software Update

Note: Some updates take longer than others. It is recommended that you perform downloads when you are not using the Accent device and you can monitor the download process.

1. Insert your USB flash drive into your computer.
2. Go to the Liberator website www.liberator.co.uk.
3. Select **Support > Product Support > Device and PC Emulation Software**.
4. Under **Latest Device SW**, select the Download Link for **UK - Accent Devices...Update**.
5. The file will be downloaded into the “Downloads” folder on your pc/laptop.
6. Copy the file from the “Downloads” folder to your USB flash drive.
7. Turn on your Accent device and plug in the battery charger.
8. Remove the USB flash drive from the computer and insert it into the device.
9. On the device, select **Tools > Toolbox > Advanced Settings**, and then select **Software Update Menu**.
10. Select **USB Update** and click **Yes** at the prompt to begin the update.
11. When the update is complete, remove the USB flash drive from the device.
12. The software version is visible in the System Information box withing the Advanced Settings Menu.
13. Select OK to exit out of the Advanced Settings Menu.
14. When the device is running the new software, unplug the battery charger.

Wireless Software Update

The easiest way to download updates is through a wireless internet connection.

Set up a Wireless Connection

If Wi-Fi is available, follow these directions to set up a wireless connection:

1. On the Accent device, select **Tools > Toolbox > Advanced Settings**.
2. Select **Mobile Phone Setup & Hardware Testing**.
3. Select **Network Setup**.
4. Select Connect or Disconnect from the Network Setup menu.
5. Select the network you want. A password may be required.
6. Exit out of all menus.
7. To return to the NuVoice software, select the NuVoice icon in the task bar at the top of the screen.
8. Go to the internet to test the connection.

Perform the Internet Update

Note: Some updates take longer than others. It is recommended that downloads are done when the Accent is not being used and when the download process can be monitored.

Do the following on the Accent device:

1. Turn on your Accent device and plug in the battery charger.
2. Select **Tools > Toolbox > Advanced Settings**, and then select **Software Update Menu**.
3. Select **Internet Update**.
4. A yellow dialogue box will appear asking if you want to continue. Select **Yes** (or No to quit).
5. If there is an available update another yellow dialogue box will appear to download and install the update. Select **YES** (or NO to quit).
6. Another dialogue box will appear giving you the option to continue the installation. Select **Yes** (or No to quit).
7. A screen will appear showing the files that will be downloaded. The screen will disappear when the update is finished.
8. When the update is complete, the new software version is visible in the System Information box withing the Advanced Settings Menu.
9. Select OK to exit out of the Advanced Settings Menu.
10. When the device is running the new software, unplug the battery charger.